# **INDIVIDUAL ENROLMENT FORM**

VIRTUAL INSTRUCTOR-LED TRAINING (VILT)

- Please be advised that we cannot accept your enrolment form, unless this form has been completed in full.
- Your identity number / passport number is required by Netcampus to effectively manage your booking and verify your attendance post training.
- Personal information is collected, managed and processed by Netcampus in accordance with the guidelines stipulated in the Protection of Personal Information Act (PoPIA), as well as associated legislation. Your information will only be used internally by Netcampus and disposed of in accordance with legislative requirements if not needed. We will not share your information with 3rd parties, unless explicitly permitted by yourself in writing.

## **COURSE/PACKAGE DETAILS**

**NOTE:** Netcampus supports the "Go Green" initiative, where possible, in order to minimise our impact on the environment. The over-use of paper has a significant impact on a company's carbon footprint and most of our Vendors also support the use of e-books and e-kits for all the different types of certifications and training. COVID-19 has also had a severe impact on the timeframes and the delivery of physical courseware and Netcampus is not able to guarantee timeous delivery of the courseware which is why we will utilise e-books, online labs and e-kits in all our Virtual Instructor-led Training.

ATTENDANCE STANDARD MICROSOFT SATV / ORACLE LEARNING CREDITS RE-ATTENDANCE

COURSE/ EXAM CODE	COURSE/EXAM NAME	DATE	PROMO/VOUCHER/ P.O. NO.	PRICE

## PERSONAL DETAILS

ARE YOU A NEW NETCAMPUS CLIENT?	S YES	NO	IS THIS AN ENROLMENT THROUGH YOUR COMPANY?	YES	NO
TITLE	NAME				

SURNAME			ID/PASSPORT NO			
TELEPHONE			ALTERNATE NUMI	BER		
COUNTRY			REGION			
PRIMARY EMAIL ADDRES	SS					
ALTERNATE EMAIL ADDF	RESS					
CHECK POINT BOOKING ENTER YOUR CHECK POI CENTER EMAIL ADDRESS	INT USER					
NETWORK PROVIDER (W	/ITH CELL PHON	NE NUMBER)				
I CONFIRM THAT I WILL I (CONTRACT SIM'S ONLY		UP THE FREE DATA	BUNDLE TO JOIN T	HE VILT SESSION	YES	NO
I CONFIRM THAT I WILL E	BE TAKING UP T	HE FREE DATA BUNI	DLE TO JOIN THE V	ILT SESSION	YES	NO
COMPANY	DETAILS					
COMPANY NAME						
SWITCHBOARD NO.	COMPANY VAT NUMBER					
COMPANY POSTAL ADDRESS						
CODE						
CONTACT 1 (APPROVE	ED BY)					
NAME			SURNAME			
TELEPHONE			MOBILE NO.			
POSITION			EMAIL ADDRESS	S		
CONTACT 2 (INVOICE	FOR ATTENTI	ON OF)				
NAME			SURNAME			
TELEPHONE			MOBILE NO.			
POSITION			EMAIL ADDRESS	5		

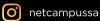
## **TERMS & CONDITIONS**

- Please review VILT Terms and Conditions (SECTION 4A) on the last page of this enrolment.
- Kindly familiarise yourself with payment, postponement and cancellation policies and procedures.

COMPANY DESIGNATED SIGNATORY	SIGNING I	N MY PRIVATE CAPACITY	
ADD NAME AND SURNAME			
DATE			
AUTHORISING SIGNATURE		<b>-</b>	
Here are the steps that needs to be followed replace the current process there.	to		
<ul> <li>Please click on the signature field to add you digital signature.</li> <li>If you do not have and existing digital signation follow the instructions to create yours.</li> <li>Click here for additional Adobe digital signation setup guidelines</li> </ul>	ure		
By clicking on SEND FORM, your completed enthe ACCOUNT MANAGER specified in SECTION status.			
Once you have completed the your enrolmed desired folder, please click on Send Form. This form to and email that is addressed to your Action of the send of the se	s should electronically attac		SEND FORM
In the event that you use a webmail programm kindly address the email to your Account Mana		m before sending manually,	
YOUR NETCAMPUS ACCOUNT MANAGER	Nicolette van der Laan		
EMAIL ADDRESS	nicolette.vanderlaan@net	campus.com	









# **STANDARD TERMS & CONDITIONS**

#### 1. PAYMENT

- 1.1 Payment shall be made prior to the student attending the first training session of the VILT course. If the student fails to do so, he/ she will not be allowed to attend.
- 1.2 If payment is made by way of a company, or if training is authorised by a company representative warranted to represent the company, Netcampus must receive a PO from the company prior to the student attending the first day of the VILT session.

The student attending the course will be held jointly and severally liable for the total fee of the course/s and any exams and failure to attend the VILT training in its entirety or any exams will not in any way affect the total payment in that the student/ company will be held liable for the total fee for all course/s and exams.

#### 2. CANCELLATION & RESCHEDULING

- 2.1 Netcampus reserves the right to alter, cancel or reschedule any VILT course or trainer without liability and at its discretion; if it does, Netcampus will use reasonable efforts to notify the student at least 5days in advance. The student will not be liable for the Netcampus cancellation or rescheduling.
- 2.2 The cancellation period for public scheduled VILT training is 5 working days. In the event of the student/company cancelling or postponing the attendance within 6 or more days of course commencement, there will be no charge to the student/company. A 100 % cancellation fee will be levied for cancellations received in less than 5 days.
- 2.3 In the event of the student/company cancelling or postponing the VILT session on the day of course commencement, or not joining the VILT session, a 100 % cancellation fee will be levied.
- 2.4 Comprehensive terms and conditions relating to every specific Product portfolios is listed on the Netcampus Website: <a href="https://www.netcampus.com">www.netcampus.com</a> and must be reviewed in full by the student to ensure that these terms and conditions are understood and met. If there are any questions relating to the specific Product portfolio terms and conditions, the enquiry must be sent in writing to <a href="mailto:info@netcampus.com">info@netcampus.com</a> for clarification at least 5 working days prior to VILT session.

#### 3. ENROLMENT

- 3.1 The VILT Enrolment form must be received by the company prior to the start of the course.
- 3.2 The student hereby acknowledges that he/she has read the pre-requisites and terms and conditions relating to the requested course/courses listed on the Enrolment form and understands that it is up to him/her to ensure that the criteria are met before attending the course / courses.
  - If the student elected to enrol for a specific VILT course and it becomes clear that the student is unable to comprehend the course content, for whatever reason, Netcampus may not be held accountable and the student can be asked to leave the session in order to limit any impact on the other students.
- 3.3 All exams must be completed within 8 months of the date of submitting the Enrolment form. Failure to do so will result in forfeiture of fees unless otherwise agreed to in writing.

## 4. STANDARD RE-SCHEDULING REQUESTS

- 4.1 If a student is enrolled on a VILT course and is unable to attend for a valid reason, the student can request to reschedule their attendance for the specific course within a 3 months period of the initial course start date, at a cost of R140.00 (excluding VAT) per person, per day.
  - Booking and confirmation of attendance on the new date is subject to full payment of the re-scheduling fee in advance, regardless if the client is a 30-Day account holder Netcampus. Re-scheduling options and benefits only applies to the original student booked on a course and students cannot be substituted on re-scheduled bookings.
- 4.2 Students re-attending must use the courseware and labs that was initially assigned to them for the course/s as no new material will be provided to the student. Should the original courseware be outdated or no longer available, the student will be held liable for the total cost of the new courseware based on the latest course version.

#### 5. STANDARD STUDENT REQUIREMENTS FOR ATTENDING VILT

- A Laptop or Desktop
- · Quiet environment or a headset
- External speakers or your laptop speakers
- · Stable Internet connection with a minimum upload and download speed of 5mb/s
- Laptop or desktop webcam
- · Ensure that the correct version of software is installed on which you will be trained.

#### **6. FREE DATA BUNDLES**

6.1 Netcampus reserves the right to assign data bundles at their discretion in order to support their VILT service offering. Data bundles are calculated on expectations of the amount of data that will be required to complete the course. The bundles will be assigned on the first day of the VILT session and no additional bundles will be negotiated or assigned during the course. Should the student run out of data during the course, the onus will rest on the student to replenish their data in order to successfully complete the course.

#### 6.2 FREE DATA BUNDLE CONDITIONS

- 6.2.1 Free data bundles, if applicable, will only be assigned to Pre-paid SIMs or Reload SIM's.
- 6.2.2 Automatic updates on the student device must be switched off for the full duration of the course in order to avoid unauthorised data expenses.
- 6.2.3 In order to qualify for a free data bundle, the candidate agrees to supply the following details:
  - Name & surname
  - Cell phone number
  - · Network provider name
  - Course name & duration
- 6.2.4 The above details must be supplied at least 3 days prior to attending the VILT class in order to comply with Administration processes.
- 6.2.5 Free data bundles, if applicable, will only be supplied for the following networks:
  - MTN
  - Vodacom
  - Cell-C
  - Telkom
- 6.2.6 Please note that free data bundles and minutes do not apply to free courses, webinars and workshops.

## NOTE:

No other networks or platforms will be considered or approved for free data bundles.

### 7. CONFIDENTIALITY OF STUDENT INFORMATION

- 7.1 Student information required for the allocation of data bundles will be treated as confidential and will not be shared with other institutions or 3rd parties, unless written consent is provided by the candidate.
- 7.2 Students details may be used for Netcampus marketing purposes in order to provide students with information on services and products and other special offers.

## 8. WARRANTIES

8.1 Netcampus (Pty) Ltd makes no representation or warranties in respect of lecturers. It is hereby recorded that Netcampus will always make every effort to maintain a good standard of training delivery. However, if a student is not satisfied with the standard of training delivery, the student may report their dissatisfaction to the management with relevant proof to substantiate their complaint.

#### 9. LIABILITY

9.1 Netcampus (Pty) Ltd shall not be liable for any loss, damages, costs or expenses directly or indirectly incurred as a result of information supplied by, or misrepresentations, negligence, fraudulent acts or default on the part of the clients, its directors, employees, contractors or agents. The client indemnifies the company and holds it harmless against all and any claims made against it by any party whatsoever in respect of any such loss, damages, costs or expenses and against the actual costs incurred by the company in defending such claims.

## 10. RECOVERY

10.1 In the event of any action for the recovery of monies, or any action by Netcampus (Pty) Ltd in terms of the terms and conditions, the student/company hereby acknowledges that it will be liable for all legal costs on the scale as between attorney and own client, which costs shall include costs of a tracing agents and the collection commission.

#### 11. JURISDICTION

11.1 The student/company hereby consents in terms of Section 45 of the Magistrates Court Act 32 of 1944 to the jurisdiction of the Magistrates Court in respect of any action instituted by Netcampus (Pty) Ltd notwithstanding the fact that the sum claimed may exceed the jurisdiction of such court.

#### 12. WAIVER

12.1 No relaxations of or indulgences granted by Netcampus (Pty)Ltd through the student/company shall in any way be construed as being a waiver or renunciation by Netcampus (Pty) Ltd of any of its rights in terms of this agreement. Such relaxation or indulgence shall further not be regarded as a negation of the student's/company's liability in terms hereof.

#### 13. SOLE AGREEMENT

13.1 This agreement and terms and conditions shall form the sole agreement between Netcampus (Pty) Ltd and the student/company. No amendment or variation thereto shall be of any force or effect unless reduced to writing and signed by all the parties concerned, or their duly authorised agents and/or representatives.



